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LIMITED WARRANTY STATEMENT FOR VARSPE PRODUCTS

- 1. CLAIMS:** any claims or contestations by the customer about the finished products must be received within 30 working days from the delivery date.
- 2. GUARANTEE:** our products are guaranteed against any technical fault for one year from shipment date. The guarantee covers the replacement or the repair of any products that have construction faults. We must be notified of the fault within 8 days from its discovery. VAR-SPE only guarantees those materials manufactured by them; for any parts that were purchased from other suppliers, we will invite the supplier to immediately take action to repair or replace the faulty part.
The disputed products must be returned to our factory for the relevant controls, all delivery and packaging paid by the customer. Any requests for repairs to be carried out on the customer's premises give VAR-SPE the right to request reimbursement of the travelling and labor costs.
The guarantee is no longer valid if our products are used or operated in a manner that does not conform to the relevant standards, or when the customer has performed any repairs or changes to them without our prior authorization.
- 3. DAMAGE LIABILITY:** we do not accept any liability or charges regarding the supply of equipment that is not suitable for the required performance, as the customer must always refer to our technical specifications.
- 4. REPAIRS:** any repairs are not covered by guarantee unless specifically agreed otherwise.
- 5. PERSONNEL INSURANCE:** if accidents should happen at any time or for any reason, both at our and the customer's premises, we are only responsible for our personnel and the goods supplied by us.
- 6. DISPUTES:** if any disputes arise regarding the consignment and the manner it was performed, the legal domicile is our legal residence and the only place of jurisdiction is Vicenza court.